



SOUTH BANK UNIVERSITY  
· LONDON ·

28th December 1992  
Clydeside Action on Asbestos  
5 St. Margarets Place  
Briggait, Glasgow,  
Scotland

Dear Friends,

### **MAKING A COMPLAINT AGAINST THE HSE**

Many thanks for your phone call of the 2nd December on the above and I am sorry for the long delay in replying. It was in the middle of the HSE Ombudsman pesticide scandal and the last few weeks of term which are always a bit hectic!

Anyway, from what I gathered on the phone about the asbestos incident that Jim Kelman and Mr. Toben (? or was he the HSE?), you seem to have observed the Asbestos Regs being broken in a big way, have informed the HSE and they have done nothing?

If this is right then you must put your complaint in writing, with full evidence and statements and photos/videos etc., and what you think the HSE should have done and what your demands are etc. to: The Area Director of the HSE, 314 St Vincent Street, Glasgow, G3 8XG. Record Delivery your letter. Keep copies of everything and ask for a reply within two weeks.

If you do not hear within the time limit and/or are unsatisfied with the answer then copy your complaint and any remarks to The Director General of the HSE, John Rimington (see enclosed).

If this fails, then we may be able to approach the Ombudsman. But contact me first as proving "maladministration" is very difficult!

It's along-winded and frustrating process that will wear you down; but if you stick at it the results can sometimes give you a great surprise!!

Have a great New Year!

Yours sincerely,

**Alan Dalton**

**Senior Lecturer in Health and Safety**

**Centre for Industrial and Environmental Safety and Health(CIESH)**